

# Who Should I Contact When I Have Healthcare Coverage Questions?



I need to select a primary care physician.	Visit <a href="http://www.seeyourdoc.org">www.seeyourdoc.org</a> or call 1-800-275-1131.
I need help with my username or password on <a href="http://www.access.arkansas.gov">www.access.arkansas.gov</a> .	Visit <a href="http://www.access.arkansas.gov">www.access.arkansas.gov</a> or call 1-855-372-1084 and select option 1.
I need help using <a href="http://www.insureark.org">www.insureark.org</a> .	Call 1-855-550-3974.
<ul style="list-style-type: none"> <li>I need to know what plan I'm enrolled in.</li> <li>I haven't received my insurance card from my carrier.</li> <li>I have received multiple plan notices and need to know which one is correct.</li> </ul>	Call 1-888-987-1200, select option 3.
I need non-emergency transportation to my doctor.	Call 1-888-987-1200, select option 1.
I need to find out what Medicaid covers.	Visit <a href="http://www.medicaid.state.ar.us">www.medicaid.state.ar.us</a> and click on the "Consumer" link or call 1-800-482-8988.
I need information about the Affordable Care Act.	Visit <a href="http://www.arhealthconnector.org">www.arhealthconnector.org</a> .

## How do I contact my healthcare coverage provider?

Ambetter	Visit <a href="http://www.ambetterofarkansas.com">www.ambetterofarkansas.com</a> or call 1-877-617-0390.
Blue Cross/Blue Shield	Visit <a href="http://www.arkansasbluecross.com">www.arkansasbluecross.com</a> or call 1-800-800-4298.
QualChoice	Visit <a href="http://www.qualchoice.com">www.qualchoice.com</a> or call 1-800-235-7111.

**Remember, you can always contact your local DHS office for information regarding this notice or any other questions about your healthcare coverage application or case.**

County	City	Phone #
Arkansas 1	Dewitt	870-946-4519
Arkansas 2	Stuttgart	870-673-3597
Ashley	Hamburg	870-853-9816
Baxter	Mtn. Home	870-425-6011
Benton	Bentonville	479-273-9011
Boone	Harrison	870-741-6107
Bradley	Warren	870-226-5878
Calhoun	Hampton	870-798-4201
Carroll	Berryville	870-423-3351
Chicot	Lake Village	870-265-3821
Clark	Arkadelphia	870-246-9886
Clay	Piggott	870-598-2282
Cleburne	Heber Springs	501-362-3298
Cleveland	Rison	870-325-6218
Columbia	Magnolia	870-234-4190
Conway	Morrilton	501-354-2418
Craighead	Jonesboro	870-972-1732
Crawford	Van Buren	479-474-7595
Crittenden	W. Memphis	870-732-5170
Cross	Wynne	870-238-8553
Dallas	Fordyce	870-352-5115
Desha	McGehee	870-222-4144
Drew	Monticello	870-367-6835
Faulkner	Conway	501-730-9900
Franklin	Ozark	479-667-2379
Fulton	Salem	870-895-3309
Garland	Hot Springs	501-321-2583
Grant	Sheridan	870-942-5151
Greene	Paragould	870-236-8723

County	City	Phone #
Hempstead	Hope	870-777-8656
Hot Spring	Malvern	501-332-2718
Howard	Nashville	870-845-4334
Independence	Batesville	870-698-1876
Izard	Melbourne	870-368-4318
Jackson	Newport	870-523-9828
Jefferson	Pine Bluff	870-534-4200
Johnson	Clarksville	479-754-2355
Lafayette	Lewisville	870-921-4283
Lawrence	Walnut Ridge	870-886-2408
Lee	Marianna	870-295-2597
Lincoln	Star City	870-628-4105
Little River	Ashdown	870-898-5155
Logan 1	Paris	479-963-2783
Logan 2	Booneville	479-675-3091
Lonoke	Lonoke	501-676-5643
Madison	Huntsville	479-738-2161
Marion	Yellville	870-449-4058
Miller	Texarkana	870-773-0563
Mississippi 1	Blytheville	870-763-7093
Mississippi 2	Osceola	870-563-5234
Monroe 1	Clarendon	870-747-3329
Monroe 2	Brinkley	870-734-1445
Montgomery	Mount Ida	870-867-3184
Nevada	Prescott	870-887-6626
Newton	Jasper	870-446-2237
Ouachita	Camden	870-836-8166
Perry	Perryville	501-889-5105
Phillips	Helena	870-816-3200

County	City	Phone #
Pike	Murfreesboro	870-285-3111
Poinsett	Harrisburg	870-578-5491
Polk	Mena	479-394-3100
Pope	Russellville	479-968-5596
Prairie	Devalls Bluff	870-998-2581
Pulaski East	Little Rock	501-371-1300
Pulaski Jax	Jacksonville	501-371-1200
Pulaski North	N. Little Rock	501-682-0100
Pulaski South	Little Rock	501-682-9200
Pulaski SW	Little Rock	501-371-1100
Randolph	Pocahontas	870-892-4475
Saline 1	Benton	501-315-1600
Saline 2	Bryant	501-847-6056
Scott	Waldron	479-637-4141
Searcy	Marshall	870-448-3153
Sebastian	Fort Smith	479-782-4555
Sevier	Dequeen	870-642-2623
Sharp	Cherokee Village	870-856-1053
St. Francis	Forrest City	870-633-1242
Stone	Mtn View	870-269-4321
Union	El Dorado	870-862-6631
Van Buren	Clinton	501-745-4192
Washington 1	Fayetteville	479-521-1270
Washington 2	Fayetteville	479-442-4029
White	Searcy	501-268-8696
Woodruff	Augusta	870-347-2537
Yell	Danville	479-495-2723